

THE TURF

Est. 1827

Booking Terms & Conditions

Eat. Drink. Escape.

Set on the edge of the Exe Estuary, The Turf offers a dining experience shaped as much by its surroundings as its food and drink. To help everything run smoothly, please take a moment to read our booking terms.

Making a Booking

- All guests must be included when booking (including children and babies) so we can allocate the right table.
- We take bookings up to 90 days in advance.
- Bookings beyond this will be treated as enquiries and may be confirmed closer to the time.

Your booking is only confirmed once:

- Card details have been provided, and
- You've received a confirmation email

Card Details

We require card authentication of £20 per guest when booking.

- No money is taken at the time of booking
- This is only used if our cancellation policy is not followed

Cancellations & No-Shows

We understand plans change — just let us know in good time.

- Cancel more than 24 hours before your booking: no charge
- Cancel within 24 hours: £20 per guest
- Don't turn up: £20 per guest

If you need to cancel or amend, please use the link in your confirmation email or contact us directly.

Changes to Numbers

- There's no charge for reducing numbers
- Please let us know as soon as you can so we can plan accordingly

Running Late?

If you're running behind, give us a call.

- We'll always try to help, but
- We may need to cancel your table if you're more than 20 minutes late

Large Bookings (10+ Guests)

For larger groups, we ask for a pre-order to keep things running smoothly.

- Menu sent 10 days before your booking
- Pre-order due 3 days before
- We'll need names and menu choices for each guest



Getting Here

The Turf is a little off the beaten track — that's part of the charm!

- We're only accessible by walking, cycling, or water
- There is no parking at the pub
- The nearest car park is about a 20-minute walk away

Staying in Touch

For anything booking-related, please contact us via:

-  info@the-turf.com (*please confirm this address*)
-  01392 833128
- Or reply directly to your booking email

We're unable to accept cancellations via social media.